



## Norwich Canoe Club – Code of Conduct

It is the policy of Norwich Canoe Club that all club members, paddlers, volunteers, coaches and parents show respect and understanding for each other and conduct themselves in a way that reflects the principle of the club. The abiding principle of this club is that it is inclusive to all, no bullying, harassment or discrimination of any kind is tolerated within this club.

This document brings together what was previously two separate documents an adults and separate childrens code of conduct. One code of conduct that applies to all.

### **Our Mission**

*At heart we are a racing club but life is not all about winning, it's about learning and growing. At Norwich we have an inclusive and welcoming community where you can make friends, have fun, feel safe, train hard and fall in love with the sport as you strive towards your personal goals.*

Everyone involved in the club should abide by the club Operating Procedures and policies

### **Paddlers**

- Take care of all property belonging to the club or club members
- Treat other club members with respect at all times - on and off the water, treat other paddlers as you would want to be treated yourself
- Control tempers and avoid behavior which may affect or upset others
- Co-operate and listen to your coach or club officials
- If you disagree or wish to make a complaint please raise these in the first instance to your coach on the day in a polite and respectful manner, if the issue is not resolved to your satisfaction refer to the complaint procedure

### **Club officials, Coaches and Volunteers**

- Consider the wellbeing and safety of paddlers before the development of performance
- Develop an appropriate working relationship with paddlers based on mutual trust and respect
- Make sure all activities are appropriate to the age, ability and experience of those taking part
- Display consistently high standards of behavior and policies

- Follow Paddle UK and club guidelines and policies
- Hold the appropriate updated qualifications
- Encourage paddlers to value their performance and not just results
- Never condone the use of prohibited substances

Policy Review Date	May 2024
Policy Owner	Chair
Policy Reviewed by	Sarah Walker – Chair NCC
Policy Circulation and Ratification	Norwich Canoe Club Committee
Policy Ratification Date	June 2024 Committee Meeting
Next Policy Review Date	May 2026 or before if material changes via Paddle UK or Norwich Canoe Club Changes to policy or conditions.

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